

# Certificate of Registration

## IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that: **Ribose Group Inc.**  
Room 1111, 11/F, Central Building  
1-3 Pedder Street  
Central  
Hong Kong

Holds Certificate No: **ITMS 615597**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The provision of online collaboration services.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 24/09/2014

Latest Revision Date: 17/02/2017

Effective Date: 24/09/2014

Expiry Date: 23/09/2017

Page: 1 of 1



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone (852) 3149 3300.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.